COVID19 UK Travel Information

Before Travel
UK Visas: Check if you need a UK visa: [https://www.gov.uk/check-uk-visa](https://www.gov.uk/check-uk-visa)
US Travel: Visa restrictions under Presidential Proclamations still apply*. Visit [https://uk.usembassy.gov/visas/](https://uk.usembassy.gov/visas/) or more information.

*Note – Travel restrictions to the U.S. apply to those transiting the UK, and we understand that Customs and Border Protection authorities will cancel approved ESTA authorization for anyone manifested on a flight into/out of the UK. Certain travelers are excepted from the Presidential Proclamation travel restrictions, but they will need valid visas or travel documents in order to proceed through the UK to the United States, with proof of a qualifying relationship. (The most frequent we encounter in the UK have been U.S. legal permanent residents, spouses of U.S. citizens and LPRs, and parents/legal guardians of minor, unmarried U.S. citizens and LPRs. See travel.state.gov for full list.) Please note that the U.S. embassies and consulates in the UK are not able to accept new visa applications in any but the most emergent circumstances (life/death situations). Because of delays in connecting flights, many travelers may also need to enter the UK (even if only to shelter/rest at a hotel). Depending on the traveler’s nationality, they may need to obtain a UK visa before they attempt to transit the UK.

On Arrival

At Heathrow
Terminals: British Airways have temporarily moved all of their flights from Terminal 3 to Terminal 5
Screening: There are currently no temperature checks at UK airports for arriving flights. Heathrow has created of a dedicated, isolated, terminal pier area to be used by Public Health England (PHE) medical professionals while liaising with suspected cases.
Airport Transit: Many local travel partners continue to operate services to and from Heathrow. See transport operator contact details here: [https://www.heathrow.com/transport-and-directions/operator-contacts](https://www.heathrow.com/transport-and-directions/operator-contacts). National Express coaches between Heathrow and Gatwick are suspended.

At Gatwick
Terminals: From 1 April 2020, the airport is temporarily closing the North Terminal and remaining flights will arrive and depart from the South Terminal, although many flights are now being cancelled.
Screening: There are currently no temperature checks at UK airports for arriving flights, so you should not expect to see them when you land.
Airport Transit: Hotel shuttle bus operator, NSL, is operating a severely reduced service following the latest Government advice to avoid all but essential travel. National Express coach service is still operating trips to London but coaches between Heathrow and Gatwick are suspended. See live updates at [https://www.nationalexpress.com/en/help/live-service-updates](https://www.nationalexpress.com/en/help/live-service-updates).

At Luton
Terminals: London Luton Airport’s terminal remains open, with a limited number of flights operating.
Screening: There are enhanced monitoring procedures for flights arriving from affected countries and displays with the latest public health information across the terminal. There are no temperature checks.
Airport Transit: National Express has temporarily suspended all services to and from the airport. All other operators, including rail, are operating significantly reduced services.
More information: [https://www.london-luton.co.uk/coronavirus](https://www.london-luton.co.uk/coronavirus)
At Stansted
Terminals: Stansted’s terminal is open for business for those with essential travel, but most flights are subject to change and cancellation.
Screening: Enhanced monitoring procedures for flights are in place along with information leaflets and posters. There are no temperature checks.
Airport Transit: Travelers are advised not to travel on public transport unless the journey is absolutely essential.
More information: https://www.stanstedairport.com/coronavirus/

At London City
Terminals: City airport’s terminal is closed and all commercial and private flights from the airport are temporarily suspended through the end of April.
More information: https://www.londoncityairport.com/coronavirus

Transportation
National Rail Service: As of 23 March, around half the usual number of trains are now running compared to a normal weekday. Early morning and late evening services are being protected wherever possible.
More information: https://www.nationalrail.co.uk/stations_destinations/coronavirus.aspx

Transport for London (TFL): London public transit has been significantly reduced with a number of stations closed. Visit https://tfl.gov.uk/tube-dlr-overground/status/#stations-status to check the status of individual stations.

London Hotels
Most hotels in the UK have closed until further notice. As of 30 March the following hotels are open for new bookings for passengers in transit:

- Aerotel (Heathrow Terminal 3) - +44 20-34816299 or https://www.myaerotel.com/en-uk/find/americas-europe/united-kingdom/london/aerotel-london
- Thistle (Heathrow Terminal 5) - +44 20 7523 5056 or https://www.thistle.com

UK Government COVID-19 Guidance
Stay Home: You should only leave your residence for (1) shopping for basic necessities; (2) one form of exercise a day; (3) any medical need; (4) or necessary work purposes. When outside, stay 2 meters (6 feet) away from other people.

Business and Venue Restrictions: Most restaurants, retailers, recreational and residential businesses are now closed. Some takeaway and delivery services remain open and operational. Online retail is still open and encouraged and postal and delivery service runs as normal.

Public Gatherings: No public gatherings of more than two people are permitted, except where the gathering is of a group of people who live together. UK police and other relevant authorities have the powers to enforce these guidelines where people do not comply.

For more information: https://www.gov.uk/coronavirus and if you have symptoms go to https://111.nhs.uk/service/covid-19
Security Updates
The Department of State encourages all U.S. citizens to enroll in Smart Traveler Enrollment Program (STEP) to receive security and health updates. Visit [travel.state.gov](http://travel.state.gov) to view individual Travel Advisories for the most urgent threats to safety and security.

### Assistance

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<tr>
<th>U.S. Embassy London, United Kingdom</th>
<th>U. S. Consulate General Belfast</th>
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<tr>
<td>33 Nine Elms Lane</td>
<td>+44 (0) 28 9038-6100</td>
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<tr>
<td>London, UK SW11 8DG</td>
<td><a href="mailto:ConsularBelfast@state.gov">ConsularBelfast@state.gov</a></td>
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<tr>
<td>+44 (0) 207-499-9000</td>
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<tr>
<td>from U.S.: 011 44 (0)20 7499-9000</td>
<td>State Department – Consular Affairs</td>
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<tr>
<td><a href="mailto:SCSLondon@state.gov">SCSLondon@state.gov</a></td>
<td>888-407-4747 or 202-501-4444</td>
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<td><a href="https://uk.usembassy.gov/">https://uk.usembassy.gov/</a></td>
<td>United Kingdom Country Information</td>
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<tr>
<th>U.S. Consulate General Edinburgh</th>
<th>Social media: <a href="http://facebook.com">Facebook</a> and <a href="http://twitter.com">Twitter</a></th>
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<tr>
<td>+44 (0) 131 556-8315</td>
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<td><a href="mailto:Edinburgh-info@state.gov">Edinburgh-info@state.gov</a></td>
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