

Questions and Answers

Solicitation No. 19P05021Q0002 Install, Maintain and Monitor Residential Alarm Systems

Question 1: If our enterprise has the need to change or add contractual clauses to the contract terms and conditions will U.S. Embassy allow?

Answer: *Contractors will have to comply with U.S. Government contract requirements and clauses. Contractors' clauses will not be included in the U.S. Government contracts.*

Question 2: Are there already 60 intrusion systems installed?

Answer: *Yes, we have 60 full alarm systems installed currently.*

Question 3: Local/Region where the equipment is installed.

Answer: *The equipment is installed in residences located in Lisbon, Cascais, Oeiras, Sines, and Ponta Delgada (Azores).*

Question 4: Brand and Models of installed equipment.

Answer: *Honeywell 20/50/100 (Majority are Honeywell 20 models.)*

Question 5: Quantity of equipment per system (how many keyboards, how many expanders, how many detectors, contacts, sirens, etc.)

Answer: *The information provided in previous responses should be used to answer this question.*

Question 6: If you have a communicator and what type (IP, GSM, etc.)

Answer: *The alarm systems use GSM.*

Question 7: If they are in perfect working order.

Answer: *Currently they are all functioning properly.*

Question 8: It is requested 5 new intrusion alarms - we need either plants or quantities, as we do not know the places and cannot make visits.

Answer: *We anticipate approximately 5 properties to be added to our list during the next year. It may be less or more, but we are providing the number 5 to help you project the work that we may request during the first year. Each home has one LED keypad (Honeywell), battery back-*

up, multiple glass break sensors, multiple magnetic sensors, and at least 2 panic alarms. We're not able to forecast the quantities needed to secure each future residence. It may be helpful to provide us with your itemized hardware/installation fees (Per piece of equipment) so that we understand what your fees will likely be based on the unique needs of each future residence.

Question 9: It will also be necessary to dismantle some existing systems when people leave their homes. There, we cannot damage anything in the installation - but we have to remove cables as well – how will it be done?

Answer: *The removal should be done carefully and in coordination with our embassy staff and the landlord to ensure the work is complete and that any damage is minimized, and/or repaired as necessary.*

Question 10: What brands, models and number equipment are in each location?

Answer: *We currently use a wide variety of Honeywell Flex 20/50/100 models. The majority are Honeywell Flex 20 models. There are an average of 4 motion detectors and an average of 10-15 magnet sensors in each residence. (Larger homes have more detectors/sensors and smaller apartments may have fewer.) Each residence has a minimum of 2 radio fobs (Mobile panic/alarm buttons).*

Question 11: The kit of new equipment for future installations is of one unit each of those referred in the chart? Or the kits for houses or apartments?

Answer: *Each residence will be unique due to the layout, so it depends. For future installations, we would like to ensure appropriate security coverage of the residence, so using the estimates from the question above would be fair. If other items from 2.1.2 are needed to provide security coverage for the residence, then those items will be requested when needed. 2.1.2 includes a common list of equipment used in each of our alarm systems.*

Question 12: What does LT (Unit Price) mean?

Answer: It means LOT.

Question 13: Does the proposal have to be in English?

Answer: Yes.